select \* from dba\_db\_links;

The first step in troubleshooting a database link is to ensure that you can ping the remote server, both by IP address and then by DNS host name:

ping 123.45.6789

ping remoreserv

Next, you can use TNSping to ping the TNS service name

tnsping mydb

Finally, you should be able to try a remote query using the database link:

select \* from dual@mydb;

select count(\*) from remtab@mydb;